

Don't see your question below? Email us at [support@nce.center](mailto:support@nce.center). We frequently update these FAQs.

- **What is MCB-CAP?**

The Medi-Cal Behavioral Health Career Advancement Program (MCB-CAP) is a training program designed for people interested in advancing a career in behavioral health, community health, healthcare, or supportive services.

- **Who is MCB-CAP for?**

MCB-CAP is designed for people who are interested in helping individuals and families in their communities and exploring careers in behavioral health or healthcare. It may be especially helpful for current or aspiring Community Health Workers, Peer Support Specialists, outreach workers, care coordinators, behavioral health support staff, and similar roles.

- **How much does the program cost?**

For those participating in MCB-CAP beginning September 15, 2026 and ending May 31, 2027, the program is offered at no cost to eligible participants through federal funding and healthcare partnerships.

- **Is the program online?**

Yes. The training is fully online and designed to fit around work, school, and family responsibilities.

- **Is the training self-paced?**

Some portions of the program are self-paced, giving participants flexibility in completing their training. Other components may have specific participation or completion requirements.

- **How long does the program take to complete?**

MCB-CAP is designed to be completed in a relatively short timeframe. Individual completion times may vary depending on the participant and the training requirements.

- **What certificates can I earn?**

Participants may earn a Community Health Worker Certificate of Completion, Adult Mental Health First Aid USA Certification, Northstar Digital Literacy Certification, and Behavioral Health Essential Skills & Practicum Certification.

- **Do I have to complete all four courses?**

No, although it is highly encouraged. If a completion bonus is offered, it is based on the number of courses completed; the more courses completed, the more money may be received in a bonus.

- **What if I already have one or more of the certifications being offered?**

If you already have one of the certifications, you will be able to upload your certificate or certificates and effectively ‘test out’ of that course.

- **What will I learn?**

Participants develop practical skills for supporting people in community and healthcare settings, responding to mental health and substance use concerns, using workplace technology and digital tools, communicating professionally, and preparing for continued education and healthcare careers.

- **Does completing MCB-CAP guarantee me a job?**

No. Completion does not guarantee employment, but participants receive workforce training, industry-recognized certificates, and support connecting to additional education and career opportunities.

- **Will I receive help with my next career or education steps?**

Participants who complete the program receive support connecting to additional education and training opportunities when available.

- **Who is eligible to participate?**

Eligibility requirements may depend on the workforce and healthcare partnerships funding the program. Applicants may be asked to provide information to confirm eligibility.

- **Why do I need to complete an eligibility or verification form?**

Because MCB-CAP is offered at no cost through workforce and healthcare partnerships, certain information may be required to verify that participants meet applicable funding requirements.

- **What happens after I complete the verification process?**

Once your eligibility and verification are complete, you will receive information about enrollment and the next steps for beginning the program.

- **Can I participate while working or attending school?**

Yes. The program is designed with flexibility in mind and is intended to fit around work, school, and family responsibilities.

- **What is a Community Health Worker?**

A Community Health Worker helps connect individuals and communities with healthcare, social services, education, and other resources. Community Health Workers often provide outreach, education, navigation, advocacy, and support.

- **What is Mental Health First Aid?**

Mental Health First Aid is training that helps participants recognize and respond to signs of mental health and substance use challenges and connect people with appropriate support.

- **What is Northstar Digital Literacy Certification?**

Northstar Digital Literacy helps participants demonstrate essential technology skills used in today's workplaces, including basic computer and digital skills.

- **What if I have questions about the program or enrollment?**

You can contact [support@nce.center](mailto:support@nce.center) with questions about MCB-CAP, eligibility, verification, enrollment, or participation.