Community Health Worker Online Training Program

CUSTOMIZED WORKFORCE TRAINING

A CA DHCS AP24–006 compliant CHW certificate program covering all 11 core competencies, attestation letter, and fieldwork experience requirements – allowing your staff to bill your services against Medi-Cal. Exclusively for incumbent workers. Learners have 16 weeks to complete 100 hours of self-paced study and testing. Includes PDF Certificate.

INTEGRATE TRAINING INTO YOUR BRAND'S IDENTITY

Upon successful completion learners will receive a CA Department of Health Care Services (DHCS) compliance package, including a printable PDF of the Certified Community Health Worker (CHW) certificate issued by National Career Education Center (NCEC). Certificates will be available for employer verification purposes.
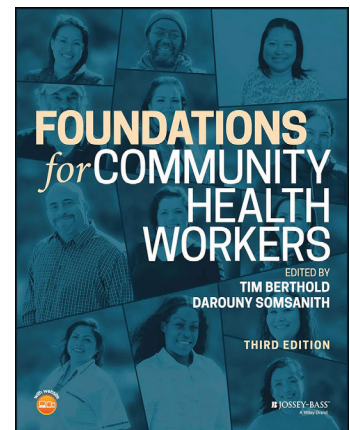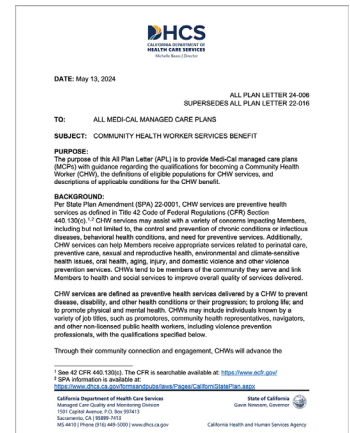
FEE STRUCTURE

- $499 per learner
- Does not include textbook. $75 for eBook, $100 for paperback
- Bulk discounts available for purchasing 30 or more seats | Request a quote
- Pay by check, PO, or credit card (3% service fee)

INCLUDES MEDICAL CERTIFICATION COMPLIANCE PACKAGE

- Certificate with QR code for easy 3rd-party verification
- Lived-Experience attestation letter
- Fieldwork Experience document letter
- Curriculum crosswalk demonstrating compliance with APL24-06

COURSE INFO

- 100% online, self-paced study
- Each module includes assigned homework from Foundations for Community Health Workers, a Video Lecture, and a Knowledge Check
- Employees gain insights directly from the textbook authors through embedded videos, reinforcing key concepts
- Instructional Design of the course developed by a team of public health professionals and active CHWs
- Instructor of Record minimum qualifications include a Master's of Public Health and experience working as a CHW
- Most folks complete in about 100 hours includinghomework. Its roughly equivalent to a 6-unit class, and can be completed in six hours a week over a traditional 17-week semester timeline
- Providing 1 paid hour a week for a cohort to have a study group is a great way to incentivize successful completion
- Employers can easily modify the length of time for course completion. We recommend at least 16 weeks and not longer than 6 months
- 24/7 Access to course materials
- Course available on PC, tablet, and mobile devices

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PREREQUISITES

Employment Standards

- Current job or incumbent worker in community health (e.g., Community Health Worker, Patient Navigator, Case Manager, Health Educator, etc.)
- Supervisor's email needed to verify work experience

Tech Essentials

- Internet: A stable connection (no offline access)
- Audio: Headphones for course content
- Device: A computer with a keyboard and mouse/trackpad (not built for touchscreen-only devices)
- Browser: Use Chrome, Firefox, Safari, or Edge
- Getting around an online learning platform

Digital Fluency

- Using a keyboard and mouse/trackpad easily
- Downloading and opening files (PDFs, Word docs)
- Keeping track of browser tabs and settings
- Watching videos, adjusting the volume, and interacting with content
- Explore our Digital Fluency Northstar Certificate Program

CHW ONLINE TRAINING PROGRAM FAQ

1. What training programs do you offer?

We offer a 100% online, self-paced Community Health Worker (CHW) certification program that aligns with DHCS certification requirements.

2. How many staff can we train?

We can train an unlimited number of staff. Bulk discounts are available..

3. What is the cost of the program?

The training program costs $499 per person.

4. What is the cost of the textbook

The textbook cost is separate and averages about $90 for a hard copy.

5. Do the 100 hours include homework time?

Yes, the 100-hour requirement includes homework time.

6. What is the program timeline? How long do participants have to finish?

The timeline is 5 months but can be modified if needs differ for your group.

7. When would the program run?

The program is asynchronous and can run as soon as your group is registered.

8. What is the ideal schedule and time commitment?

5 months, approximately 5 hours/week.

9. What are the funding deadlines?

The program and funds need to be completed/spent by the date included on your quote/invoice/contract.

10. What are the prerequisites for the training?

This program is only for incumbent workers, people already employed in relevant community health roles. It is not designed as initial CHW training. While some clients use it for onboarding, we recommend additional training for those who are brand new to the field.

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- Getting around an online learning platform.
- Using a keyboard and mouse/trackpad easily.
- Downloading and opening files (PDFs, Word docs).
- Keeping track of browser tabs and settings.
- Watching videos, adjusting the volume, and interacting with content.
- Solving small tech hiccups (e.g., refreshing a page, fixing audio). Need to bring your digital fluency up to speed? We've got you covered. [Explore our Digital Fluency Northstar Certificate Program](#).

Upon successful completion you will receive a CA Department of Health Care Services (DHCS) compliance package, including a printable PDF of your Certified Community Health Worker (CHW) certificate issued by National Career Education Center (NCEC). Certificates will be available for employer verification purposes.

11. Does this program lead to initial certification?

Yes, for incumbent workers, completion leads to CHW certification that allows them to bill as a CHW. For those new to the field, this program alone may not meet all the initial training requirements, especially fieldwork, since we rely on participants' current employment to fulfill that component.

12. What type of payment does NCEC accept?

Yes, the 100-hour requirement includes homework time.

13. Do we need to provide a participant roster?

Yes, please provide a .csv file with: Learners' first & last names, work emails; Supervisors' first & last names, work emails.

14. Are you providing structured "study hour" support on-site

NCEC will not be providing any study hour support.

CURRENTLY ACCEPTING ENROLLMENTS FOR JUNE 2025 COHORTS